

## Fire Service Supervision and Management Certificate of Completion

- 1. Demonstrate effective verbal and written communications skills in both emergency and non-emergency situations.
- 2. Exhibit the ability to collaborate with a diversity of colleagues in order to accomplish goals of the organization.
- 3. Demonstrate skills and knowledge to function as a NFPA Fire Officer I and II.
- 4. Exhibit the ability to utilize human resources to accomplish assignments in accordance with safety plans and in an efficient manner and evaluating members' performance in the daily operations of a fire station and on emergency and non-emergency situations.
- 5. Demonstrate the ability to perform administrative functions and the implementation of departmental policies and procedures at the unit level, according to the following job performance requirements."

