

Transferable Skills

Often, skills you have picked up in jobs or volunteer experiences make you a good fit for many other jobs – even jobs that seem to have nothing to do with your past experiences. These are called "transferable skills" because of how they transfer to lots of jobs. Below is a list of skills that can be gained in one job and transferred to another – hence the term "transferrable skills."

First, list all the jobs and volunteer experiences you have had, starting with the most recent and working your way backward. Next, number each of the experiences, "1" for the most recent, "2" for the one before that, and so on. Then look at your "1" experience and go through the entire list below, putting a 1 next to each transferable skill you used in that position; then look at your "2" experience and go through the entire list, putting a 2 next to each skill used in that position, and so on until you have gone through all your experiences. When finished, you will have a good inventory of the transferable skills you have acquired.

Adaptable Advertise Things Advise People Analyze Data Anticipate Problems **Appraise Services** Assemble Products Assess Situations Assess Employees Bargain / Barter **Bilingual** Bookkeeping Budgeting **Build Relationships** Collect Money Collect Data **Communication Skills** Community Awareness **Compile Statistics** Complete Tasks **Computer Experience Conflict Resolution** Construct Things **Control Costs** Copy Information Counseling Create Things **Customer Service** Deliver Items **Design Things Design Processes Detail Oriented Direct Others Dispense Information** Drive Edit Text Event Planning Exchange Ideas

Explore Alternatives File Records First Aid / CPR Follow Directions Fundraising Handle Complaints Illustrate Inspect Instruct Interpret Data Interview People **Invent Solutions** Inventory Learn Procedures Liaison Listen Make Policy Manage Marketing Math Skills Mechanical Ability Mediate Problems Meet Deadlines Meet The Public Memorization Monitor Activities Motivate Others Move Materials Multi-Tasking Negotiate **Operate Equipment** Organize Things, Tasks Perceive Reactions **Perceive Situations** Physical Endurance Plan Procedures Precision Work Prepare Reports

Prioritize Tasks **Process Materials Proofread** Public Relations Public Speaking Purchasing **Quality Control** Record Data **Report Information Report Writing** Research Restore Items **Retrieve Information Review Results** Schedule Tasks Schedule People Sell Products Sell Services Sequence Tasks Sketch Solve Problems Sort Items Stock Shelves/Rooms Supervise Others Support Others Test Items Test Others **Tolerate Interruptions Translate Instructions** Translate Languages Troubleshoot **Tutor Others** Upgrade Processes Upgrade Products Verify Information Word Processing Work Independently Work In A Team

Once you have gone through the list if skills for all your experiences, on your list of experiences write down how many months you were in each experience. *(Continued on other side of page)*

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Now in your resume's "Skills & Qualifications" section you can list a transferable skill in a general way, telling how much experience you have using it; just translate the number of months into a number of years. For example, perhaps you were providing customer service in experiences 1 and 4; you were in experience 1 for 10 months and experience 4 for 18 months, for a total of 28 months. Your bullet point for that experience could be:

Over 2 years' experience providing customer service

The list with your numbers can also help you come up with duties to list as bullet points under each experience. For an experience, look at the list for skills that have that experience's number next to it, then write a bullet point that creates a picture for the employer of how you used it. For example:

• Assisted up to 20 customers per shift in identifying useful products

Once a person has identified their transferable skills, they can list them on their resume in ways more likely to attract an employer's attention. Using adverbs and adjectives, you can put a positive connotation in the employers' mind. For example:

Rather than:

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Detail-oriented

- Customer service
- Computer experience

It could be:

- Thoroughly detail-oriented
- Attentive customer service
- Versatile computer experience

Here are some adverbs and adjectives for use in describing transferrable skills; this isn't a complete list; you may think of other words to describe your skills:

Accurate	<u>Constructive</u>	<u>Firm</u>	<u>Optimistic</u>	Reflective
Active	<u>Creative</u>	<u>Flexible</u>	<u>Organized</u>	<u>Reliable</u>
<u>Adaptable</u>	<u>Decisive</u>	Focused	<u>Orderly</u>	Resourceful
Adventuresome	<u>Dependable</u>	<u>Generous</u>	<u>Original</u>	Respectful
Alert	Determined	<u>Gentle</u>	<u>Outgoing</u>	Self-controlled
<u>Assertive</u>	Diplomatic	<u>High-Energy</u>	Patient	<u>Sincere</u>
<u>Attentive</u>	<u>Driven</u>	<u>Honest</u>	Perceptive	Spontaneous
Conscientious	Easygoing	<u>Humorous</u>	Persistent	Stable
<u>Calm</u>	<u>Effective</u>	<u>Ingenious</u>	<u>Playful</u>	Tactful
<u>Candid</u>	Empathetic	<u>Intelligent</u>	<u>Pleasant</u>	<u>Thoughtful</u>
Clear-thinking	<u>Energetic</u>	<u>Judicious</u>	Poised	<u>Thorough</u>
<u>Cooperative</u>	<u>Enthusiastic</u>	Kind	<u>Polite</u>	<u>Tidy</u>
Courageous	Enterprising	Logical	Practical	<u>Tolerant</u>
<u>Competent</u>	Expressive	Loyal	Punctual	Trustworthy
<u>Composed</u>	<u>Fair</u>	Methodical	<u>Quick</u>	<u>Versatile</u>
<u>Consistent</u>	Fast	Open-minded	<u>Realistic</u>	<u>Warm</u>

Two things to remember: 1) Use an adverb or adjective appropriate to the skill; and 2) Don't overuse just one or two adverbs or adjectives.

Also, you can use multiple adverbs and adjectives for a transferrable skill:

- Consistently, thoroughly detail-oriented
- Clear-thinking, attentive customer service

And remember to include how much experience you have in a skill by using the length of time you have used that. A bullet point for your Skills & Qualifications section including the length of time and descriptive words could be:

• 2 years' experience providing clear-thinking, attentive customer service

And a bullet point listed with a particular job could be:

• Assisted up to 20 customers per shift in accurately identifying useful products

So remember: use transferable skills to identify qualifications to put on your resume!

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